

LIMITED WARRANTY FOR DIGITAL VIDEO RECORDER AND ACCESSORIES

1. A. During the warranty period specified in Paragraph 1B of this Limited Warranty (the "Limited Warranty Period") and subject to the terms and conditions in this Limited Warranty, MITSUBISHI DIGITAL ELECTRONICS AMERICA, INC. ("MDEA") warrants to the original purchaser at retail (the "Purchaser") of either the DIGITAL VIDEO RECORDER (the "DX-TL RECORDER") or VIDEO SERVER (the "DX-VS1UE") that should, in MDEA's judgment, the DX-TL RECORDER or DX-VS1UE VIDEO SERVER prove to be defective by reason of improper workmanship and/or materials, MDEA shall repair or replace, at its option, any defective part of the DX-TL RECORDER or DX-VS1UE VIDEO SERVER without charge for the part(s) for the Limited Warranty Period and shall, for the Limited Warranty Period, bear the entire labor expense for any covered warranty repair of the defective DX-TL RECORDER or DX-VS1UE VIDEO SERVER when such labor is performed at an authorized MDEA service center.

1. B. The following chart sets forth the Limited Warranty Period and coverage of MDEA's Limited Warranty by product. The Limited Warranty Period commences on the date of purchase of the DX-TL RECORDER, or DX-VS1UE VIDEO SERVER by the Purchaser as indicated in the sales invoice, or proof of purchase.

MODELS	WARRANTY PERIOD	COVERAGE
DX-TL5000U Series, DX-TL4700U Series, DX-TL4500U Series, DX-ZD5UE, ZD6UE (ADDITIONAL HDD)	5 Years <small>from verifiable date of purchase</small>	Parts and Labor
	30 days	Unit Replacement for all DOA Units
DX-TL960U, DX-TL1600U, DX-TL2500U, DX-TL900U, DX-TL910U, DX-TL4U Series (Purchased Prior to 7/21/08)	2 Years <small>from verifiable date of purchase</small>	Parts and Labor
	30 days	Unit Replacement for all DOA Units
DX-TL4U Series DX-TL8U Series, DX-TL16U Series	3 Years <small>from verifiable date of purchase</small>	Parts and Labor
	30 days	Unit Replacement for all DOA Units
DX-VS1UE (NETWORK VIDEO SERVER) DX-KB5UE (SECURITY CONTROLLER KEYBOARD)	2 Years <small>from verifiable date of purchase</small>	Parts and Labor
	30 days	Unit Replacement for all DOA Units
SECURITY CAMERAS AND SECURITY MONITORS	3 Years <small>from verifiable date of purchase</small>	Parts and Labor
	30 days	Unit Replacement for all DOA Units

1. C. All parts used for replacement are warranted for the remainder of the original Limited Warranty Period only. To obtain warranty service, the Purchaser must notify an authorized MDEA service center of any alleged defect within the applicable Limited warranty period.

1. D. DX-TL RECORDER, or DX-VS1UE VIDEO SERVER serviced under this Limited Warranty may, at MDEA's option, be returned in new or used generic cartons/packing.

1. E. MDEA reserves the right to request the return of the defective part or product unit being replaced. Failure to return the defective part or product unit upon request by MDEA may result in MDEA charging the purchaser the full retail price of the replacement part or product unit.

2. **PROOF OF PURCHASE DATE IS REQUIRED WHEN REQUESTING WARRANTY SERVICE.** In order to obtain warranty service, the Purchaser must deliver the DX-TL RECORDER or DX-VS1UE VIDEO SERVER to the nearest authorized MDEA service center. Shipping expenses are the Purchaser's responsibility. The name and address of the nearest service center can be obtained from a MDEA dealer or by writing or calling MDEA at the address and telephone number provided below. **THE PURCHASER MUST PRESENT TO THE SERVICE CENTER A SALES RECEIPT OR OTHER WRITTEN EVIDENCE ACCEPTABLE TO MDEA ESTABLISHING PROOF AND DATE OF PURCHASE OF THE TIME LAPSE RECORDER. THE RETURN OF THE OWNER REGISTRATION CARD IS NOT A CONDITION OF WARRANTY COVERAGE.**

3. **THIS LIMITED WARRANTY DOES NOT COVER** damage caused by: modification, alteration, repair or service by anyone other than an authorized MDEA service center; physical abuse to, or misuse of, the product operation in a manner contrary to the instructions which accompany the product freight damage; or any damage caused by acts of God such as lightning or fluctuations in electrical power. This Limited Warranty also excludes all costs arising from installation, adjustment of user controls, external antenna systems, service of products purchased or serviced outside the U.S.A., initial technical adjustments (set-up) and user-required maintenance. Consult the operating instructions enclosed with the product for information regarding user controls.

4. **ANY EXPRESS WARRANTY NOT PROVIDED HEREIN, AND ANY REMEDY WHICH, BUT FOR THIS PROVISION, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW, IS HEREBY EXCLUDED AND DISCLAIMED. THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY LIMITED TO A TERM OF ONE YEAR.**

5. UNDER NO CIRCUMSTANCES SHALL MDEA BE LIABLE TO PURCHASER OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.

6. Some states do not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraphs 4 and 5 above may not apply to all original purchasers at retail

7. This Limited Warranty gives specific legal rights, and the Purchaser may also have other rights, which vary, from state to state.

8. For technical support or the name of the nearest authorized MDEA service center, call: 1-888-307-0309, write to Mitsubishi Digital Electronics America, Inc., 9351 Jeronimo Road, Irvine, CA 92618, ATTN: Technical Support - Imaging Products, or send an email to tsupport@mdea.com.